

An Office Affair

Effective business improvement within the office is like a good marriage. Get the right processes together with shared goals and open communication & you will never need 'Relate'.

Office waste isn't easy to see, so it's harder to find. However, done correctly, can result in as much as a 90% improvement, driving improved service, capacity and massive cost savings.

Too Much Choice

Lean, Six Sigma, Kaizen ..., it can be confusing which to marry into your organisation, but like choosing a partner you should try not to jump onto the latest philosophy read in papers or trade journals, nor be limited to a single initiative or applied on a 'one size fits all' basis.



Like the ingredients in a delicious recipe, Streamline Office draws the best from each improvement

initiative, applied in measures to suit the climate & culture of your organisation.

Best Practice

Just like tradesmen building a home, each initiative has it's place.

'Lean' is good for known problems, removing waste; Six Sigma principles will identify unknown problems, simplifying your processes and identify unseen issues. Best practice streamlining and honing your efficiency.



The in-laws

In order to realise tangible results, improvements work best on a line basis. Take a holistic view rather than one that is centralised, otherwise you can become bogged down with strategy.

It's like getting along with the in-laws, you don't need to meet all of them to decide where to celebrate a party but you do have to communicate to get buy-in.

Sustainable

The success of any element of business improvement, is inevitably followed with a fair amount of back slapping and congratulations. Whilst encouragement and success encourages teams to drive forwards, this euphoria or 'excitable chaos' can also be dangerous.

That romantic evening for two, may lead to a night of passion but doesn't make an unstable marriage a solid one.

Ongoing monitoring and control in the months and years to come are essential to ensure that the improvements continue to work. Control is the most neglected but probably the most critical step to sustainability.



The Cockpit Software provides you with

control. A complete holistic picture, showing target performance and allowing simulation of scenarios. For Example, What will happen to our performance if our budget is cut or our head count is reduced.

Marriage Made in Heaven

Streamlining your existing or new business improvement initiative, ensuring your input costs are down, response times are up and delay times slashed.

With efficiency up, targets met and your staff feeling valued, motivated everyone knowing they're making a real difference. A marriage made in heaven.

